





SECO is a Qatar-based Medical and Engineering Services company established since 2012. We pride ourselves in delivering high quality, timely service, at a competitive price and this combined with our Certified professionals, product know-how, culture of customer care, delivery commitment and extensive knowledge of Qatar market, has established us as force to reckon with in this industry. Our unique and flexible project management skills have ensured positive outcomes, regardless of size or nature of the project. Over the past years, we have undertaken a variety of projects for a wide range of clients from small private developments to large Government projects in Medical Equipment Supply, Biomedical Services and medical device supplies.

MediFix is highly qualified Biomedical technical team and service department, a component of the business that is central to the success of SECO Trading & Services. MediFix history has helped shape our commitment and customer focus. With a loyal customer base and a growing need for Equipment management, biomedical services support, our courteous team can be contacted 24/7 for equipment repairs and maintenance. We increase the life of your equipment with a specialized maintenance program that suits the needs of your facility. We manage your biomedical assets for you and provide guidance on tough decisions such as lifecycle replacement and budgeting forecasts. Our team can also offer technical advice and support on everything from future overhauls, facility workflow, staff equipment training and everyday upkeep of your equipment ensuring compliance to manufacturer's recommendation and international standards. All equipment is managed accurately through our Asset Management Software and we stay on top of scheduled servicing for you. Our technicians will also keep track of assets in your facility and this will be verified each service visit to ensure equipment accuracy and testing. Our technicians only use the latest biomedical test equipment which is regularly calibrated and controlled under our Quality Assurance program, and all of this information is accessible through online portal. A proactive approach through preventative maintenance and support from MediFix reduces downtime, maintains the reliability of equipment, and removes the responsibility and stress from your staff.





Additional Services


24/7
CUSTOMER SERVICE


TECHNICIAN
TRAINING


ON-DEMAND
SERVICES


PARTS
SOURCING
AND SALES


RELOCATION
INSTALLATION AND
DE-INSTALLATION SERVICES


UPDATES
SOFTWARE AND
CALIBRATION

MediFix - Maintenance Management

PLANNED MAINTENANCE:

MediFix's reliable job management system and dedicated Service Administration ensures a prompt response to scheduled maintenance.

CORRECTIVE MAINTENANCE:

MediFix team can identify, troubleshoot and rectify the faulty systems and provides faster uptime.

FUNCTIONAL TESTING:

Biomedical assets are functionally tested using the latest calibrated test equipment. Any perished components will be replaced, and manufacturer recommended overhauls will be completed.

ELECTRICAL SAFETY:

All electronic medical equipment is tested for electrical safety in line with IEC60601.

TEST EQUIPMENT CERTIFICATION:

All MediFix test equipment is maintained to a strict calibration schedule. Calibrations are traceable and certificates can be supplied immediately upon request in the event of an equipment audit.

EQUIPMENT REPAIRS & MAINTENANCE:

MediFix repair and service a wide range of biomedical and allied equipment including:



ECG, EEG & EMG



Patient monitors &
Defibrillators



Theatre &
Exam lights



Electrosurgical
units



Syringe &
Infusion pumps



Radiology
equipment



Lab Devices,
Refrigerators &
Freezers



CSSD, Washer &
Sterilizers

MediFix - Equipment Management



Logistics & Coordination:

Our Technical Support team will effectively coordinate with several vendors and arrange a seamless movement of inward equipment and supplies.



Supervision:

MediFix Qualified Engineers will make necessary inspection and supervision on the installation and commissioning process.



Validation:

Testing and verification is done to check a device meets appropriate specifications to the Client's requirement. Further Validation is carried out to ensure the device meets international quality standards.



Documentation:

Defined documentation of Medical Equipment from Electrical Safety check, Validation, Service manual, installation, commissioning, End User training up to handover is efficiently managed by our team.



Handover:

Our team manages effortless and smooth hand over of medical equipment to End users. We conduct mock up drills with end users until such time that they are acquainted and familiar with its proper functioning.



Long-term Maintenance:

Structured planning of maintenance program during warranty, scheduling timely services, conduct calibrations as per manufacture recommendation ensures longevity of hospital equipment.



Connectivity:

Integration of equipment and End-user devices to Health Information system will ensure a seamless communication path between patient and care takers.



Regular Audits:

Apart from scheduling regular maintenance events, meeting compliance regulations is extremely critical for hospitals. Non-compliance can lead to Health hazards for patients and doctors due to compromising on medical equipment safety.



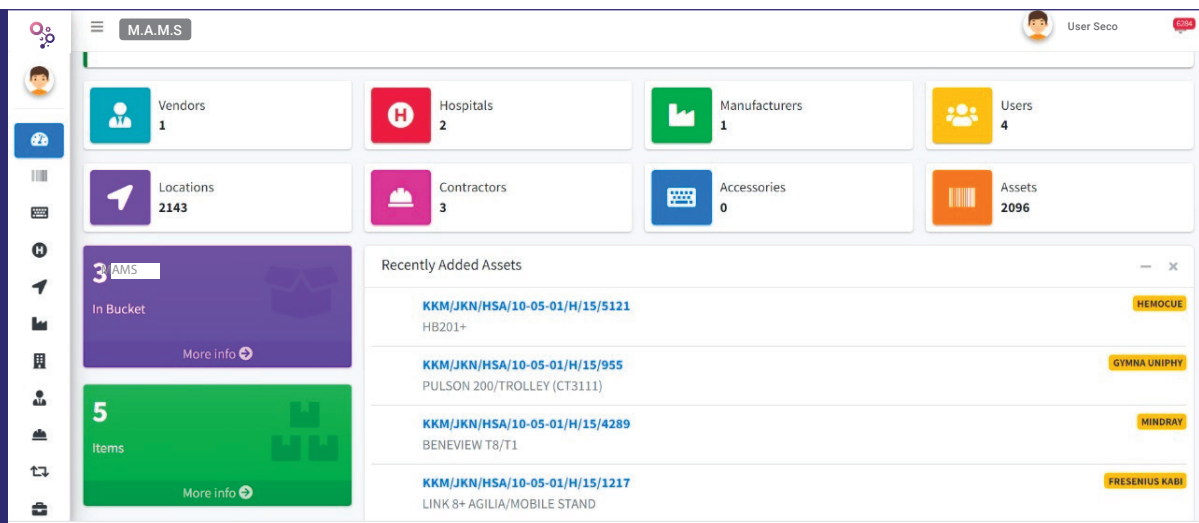
Online Reports:

Manage inventory, view service history, obtain invoices, generate reports on demand and access analytics needed to forecast services and support hospital for capital acquisitions.

MediFix - Inventory Management

MediFix customers can access M.A.M.S (Medical Asset Management System) our online, paperless database which retains a complete history of your medical equipment, enabling:

- Better management of your equipment
- Store asset details, service, repair and inventory parts history
- Traceability of test equipment used by MediFix
- Online service reporting available 24/7
- Lifecycle analysis for every asset
- Live status of equipment currently being Repaired
- Management of compliance with Quality Assurance
- A completely paperless digital solution and International Healthcare Standards.

Asset ID	Manufacturer
KKM/JKN/HSA/10-05-01/H/15/5121	HENOCUE
KKM/JKN/HSA/10-05-01/H/15/955	GYMNA UNIPHY
KKM/JKN/HSA/10-05-01/H/15/4289	MINDRAY
KKM/JKN/HSA/10-05-01/H/15/1217	FRESENIUS KABI

Medifix Capability Statement



Core Competencies.

- Medical device implementation and management
- Clinical Engineering Solutions
- Quality Assurance and Accreditation
- Contract Management (AMC And CMC)
- Warranty Management
- Testing and Calibration
- Performance Management and Monitoring
- Training and Education



Expertise and Quality

- ISO9001:2015
- OSHAS 18001 :2007
- IEC 60601/ IEC 62353
- Strong manufacturer relationships and national agreements



Service and Support

- Providing 24/7 service
- 20+ Years expertise
- 1200+ equipment implemented
- High quality Outcomes



Equipment Value Management

Unique ability to deliver greater savings and value through our complete end-to-end EVM solution offerings.
(Clinical Engineering, Medical Equipment Supply and Onsite Equipment Management)

Our Engineers are Certified in following brands





Why MediFix ?

- We help hospital to bridge between Caretakers and Suppliers.
- We become one-stop point of communication in proper handover of the equipment
- Full Outsourced program means no headache of staffing technical team
- Reduces the burden of handling complexity of varied equipment
- Our Team bring on table decades of experience
- Long history of successfully carrying out Long-Term maintenance programs
- Strong partnership with manufactures and spare part suppliers
- Reduced Equipment Downtime ensures optimal patient outcomes.
- Close monitoring and analysis of equipment lifecycle will intern control the costs of a facility



Reduce Equipment
Downtime



Control
Costs

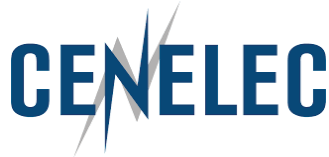


Support Optimal
Patient Outcomes



Reporting and
Analytics

We Adhere To The Following Standards:



Sphygmomanometers - AS3655, Medical Gas Systems - AS2896, Small Steam Sterilisers – EN13060, Large Steam Sterilisers – EN285, Anaesthetic Machines - ASNZS4059, Lung Vent Part 1 to 4 - ASISO10651.1-4, Medical Suction Equipment - AS2120.3, Medical Refrigeration Equipment - AS3864, Office Based Healthcare Facilities - ASNZS4815, Washers Disinfectors Part 1 and 2 – ISO15883.1-2, Washers Disinfectors Part 1 and 2 – ISO15883.1-2, Medical Gas Systems, Low Pressure Hoses - AS2902, Reprocessing of Reusable Medical Devices – AS4187, Resuscitators Intended for Use with Humans - AS2488, Bourdon Tube Pressure and Vacuum Gauges - AS1349, Pressure Regulators for Use with Medical Gases - AS3840.1, Technical Management Programs for Medical Devices - ASNZS3551, Approval and Test Specification, Electromedical Equipment - AS3200, Electrical Installations, Patient Treatment Areas of Hospitals - ASNZS3003, In-service Safety Inspection & Testing of Electrical Equipment - ASNZS3760

Our Clients





An ISO 9001-2015 Certified Company



Telephone: +974 4417 9494, Fax: +974 4427 9494
mail to: service@secoqatar.com

www.secoqatar.com